Billing eDoc Codes

eDoc Code	eDoc Description	Nature of Documents
NBP	New Business Payment Schedule	Payment Schedule attached to a New Business Policy
PCP	Policy Change Payment Schedule	Payment Schedule attached to a Policy Change
REP	Renewal Payment Schedule	Payment Schedule attached to a Policy Renewal
RSP	Reissue Payment Schedule	Payment Schedule attached to a Reissued Policy
RRP	Rewrite Payment Schedule	Payment Schedule attached to a Rewritten Policy
RNP	Reinstatement Payment Schedule	Payment Schedule attached to a Reinstated Policy
NTP	Payment Schedule No Policy Transaction	Payment Schedule not attached to a Policy Transaction
BWR	Billing Withdrawal Rejection Notice	Payment Returned (no intent to cancel)
BOP	Billing Overdue Payment Notice	Reminder Notice of Past Due Payment
BFB	Billing Final Bill Notice	Final reminder notice of intent to cancel
BRI	Billing Refund Issued	Refund being returned to policyholder
BRE	Payment Received and Policy Reinstated	Payment received and rescind cancellation notice
BOB	Payment Required Outstanding Balance	Outstanding balance on cancelled policy
BCN	Billing Collection Notice	Collection notice
BCE	Billing Credit Card Expired	Credit card expiry notice

Cancellation and Lapse eDoc Codes

eDoc Code	eDoc Description	Nature of Documents
XRW	Insurer Non-Renewal	Notice of non-renewal
XOR	Insurer Cancellation with Option to Reinstate	Notice of pending cancellation with option to reinstate (registered letter)
XNR	Insurer Cancellation with No Option to Reinstate	Notice of pending cancellation - no option to reinstate (registered letter)
XRI	Cancellation Request by Insured	Notice of cancellation (requested by insured)
XIN	Cancelled by Insurer	Notice sent when cancellation takes effect

Policy Transaction eDoc Codes

eDoc Code	eDoc Description	Nature of Documents
NBD	New Business Policy Declaration	Policy declaration – new business policy
NBL	New Business Liability Certificates	Liability certificate – new business policy
PCD	Policy Change Policy Declaration	Policy declaration or endorsement – policy change
PCL	Policy Change Liability Certificates	Liability certificate – policy change
RED	Renewal policy Declaration	Policy declaration – renewed policy
REL	Renewal Liability Certificates	Liability certificate – renewed policy
RSD	Reissue Policy Declaration	Policy declaration – reissued policy
RSL	Reissue Liability Certificates	Liability certificate – reissued policy
RRD	Rewrite Policy Declaration	Policy declaration – rewritten policy
RRL	Rewrite Liability Certificates	Liability certificate – rewritten policy
RND	Reinstatement Policy Declaration	Policy declaration – reinstated policy
RNL	Reinstatement Liability Certificates	Liability certificate – reinstated policy

Underwriting Request eDoc Code

eDoc Code	eDoc Description	Nature of Documents
UWR	Underwriting Request	Requests for photos Requests to provide updated documentation, i.e., driver's license Requests to complete a questionnaire Requests to complete a form Notices of varied terms

Claims eDoc Codes

eDoc Code	eDoc Description	Nature of Documents
CON	Claim Opening Notice	Claim opening / re-opening notice
CCN	Claim Closing Notice	Claim closing notice
CAA	Claim Adjuster Assignment	Adjuster assigned / reassigned notice
CRN	Claim Auto Rental Notice	Claim status update – auto rental update (life cycle)
CTL	Claim Total Loss Notice	Claim status update – total loss indicator
CFD	Claim Auto Fault Determination Notice	Notice of fault determination/liability
CPN	Claim Payment Notice	Payment status to insured

Request an eDoc Code

Any broker, insurer, or vendor can make a request to update CSIO eDocs Codes. If you have an eDoc that does not align with the codes above, please email Standards@csio.com with the following:

- The subject 'eDocs Code Request'
- A description of the eDoc that you would like a code for,
- A copy of the eDoc (if possible), and
- A proposed code for the use case, either existing or new